
South Carolina Elder Resource Guide

Compiled by the South Carolina Centers for Equal Justice
& South Carolina Appleseed Legal Justice Center
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Area Agencies on Aging

Descriptions of Types of Agencies:

Councils of Government:

- Provides support and services to the counties and municipalities within a given region;
- Assists in compliance with state and local regulations;
- Plans and contracts for services to meet the needs of senior citizens;
- Allocates state and federal funds to services for senior citizens;
- Assists in development of programs to assist senior citizens.

Agencies on Aging:

- Provides information and resources to seniors, their caregivers and the community;
- Deals with long-term care issues;
- Educates seniors and the community on aging issues;
- Administers funds to agencies that keep senior independent;
- Finds and plans programs that meet the need of the senior citizen community.

Such programs may include:

- Home care
- Legal aid
- Transportation
- Medical equipment loans
- Volunteer services
- Senior centers
- Meals on wheels
- Support groups
- Health benefit and insurance counseling

*Check with your local agency or council on aging for the individual services that they can provide.

Senior Centers:

- Provides activities for seniors;
- Offers adult day care.

*The extent of services offered varies from center to center, and you should check with the center in your area.

Regional Ombudsman:

- Official who is designated to assist you to overcome the delay, injustice or impersonal delivery of services.

REGION I-Appalachian Area Agency

S.C. Appalachian Council of Governments
30 Century Drive, P.O. Drawer 6668
Greenville, SC 29606
Phone-(864) 242-9733
Fax-(864) 242-6957
Email-stogner@scacog.org

Counties Served:
Anderson, Cherokee,
Greenville, Oconee,
Pickens, Spartanburg

Regional Ombudsman: (864) 242-9733
Anderson County: (864) 225-3268
Cherokee County: (864) 489-6960
Greenville County: (864) 242-9733
Oconee County: (864) 882-7583
Pickens County: (864) 855-0163
Spartanburg County: (864) 582-1403

Anderson-Oconee Council on Aging
Jim Ed Rice Center
P.O. Box 103
Anderson, SC 29622
Phone-(864) 225-3370
Fax-(864) 225-0215
Email-aocoa@carol.net

Oconee Senior Center
101 Perry Ave.
Seneca, SC 29678
(864) 885-0850

Cherokee-Senior Centers of Cherokee County, Inc.
499 West Rutledge Ave
Gaffney, SC 29341
Phone-(864) 487-2726 or (864) 489-3868
Fax-(864) 487-2767

Pickens County Seniors Unlimited
P.O. Box 6
Liberty, SC 29657
Phone-(864) 843-2275
Fax-(864) 843-1145
Email- fgr94@aol.com

Greenville Senior Action Center
200 Knight St.
Greenville, SC 29602
(864) 862-6966
Email-senioraction@mindspring.com

Spartanburg –Senior centers of Spartanburg County, Inc.
142 South Dean Street
Spartanburg, SC 29302
Phone-(864) 596-3910
Fax-(864) 596-2970
Email-seniorcenter2@home.com

REGION II-Upper Savannah Area Agency

Upper Savannah Council of Governments
P.O. Box 1366
Greenwood, SC 29648
Phone-(864) 941-8050 or toll free 1-800-922-7729
Fax-(864) 941-8090
e-mail-vwideman@emeraldiss.com

Counties Served:
Abbeville, Edgefield
Greenwood, Laurens
McCormick, Saluda

Regional Ombudsman:
Phone-(864) 941-8070 or toll free 1-800-922-7729

Piedmont Agency on Aging
Abbeville Senior Center
123 Bailey St., P.O. Box 997
Greenwood, SC 29646
Phone-(864) 233-0164

Laurens-Senior Options, Inc.
512 Professional Park Rd.
Clinton, SC 29325
Phone-(864) 938-0572
Fax-(864) 938-0773

Edgefield Senior Citizens Council
400 Church St., P.O. Box 510
Edgefield, SC 29824
Phone-(803) 637-5326
Fax-(803)637-4015
Email-ecsc@etbn.net

McCormick County Senior Centers, Inc.
1300 South Main St., P.O. Box 684
McCormick, SC 29835
Phone- (864) 465-2626
Fax-(864) 465-3446
Email-mcsc@wctel.net

Greenwood-Piedmont Agency on Aging
808 South Emerald Rd., P.O. Box 997
Greenwood, SC 29646
Phone-(864) 223-0164
Fax-(864) 223-6530

Saluda County Council on Aging
104 W. Church St., P.O. Box 507
Saluda, SC 29318
Phone-(864) 445-2175
Fax-(864) 445-2176

REGION III-Catawba Area Agency

Catawba Regional Council of Governments
P.O. Box 450
Rock Hill, SC 29731
Phone-(803) 327-9041
Fax-(803) 327-1912

Counties Served:
Chester, Lancaster
York, Union

Catawba Area Agency on Aging
P.O. Box 4618
2025 Ebenezer Road, Suite O
Rock Hill, SC 29732
Phone-(803)329-9670
Fax-329-6537
Website: Catawba-aging.com
e-mail: catawbaaaa@catawba-aging.com

Chester, Lancaster
Union, York

Chester Senior Services, Inc.
1197 Armory Rd., P.O. Box 1109
Chester, SC 29706
Phone-(803) 385-3838
Fax-(803) 385-3810
Email-ssicc@infoave.net

Union County Council on Aging
237 N. Gadberry St., P.O. Box 519
Union, SC 29379

Phone-(864) 429-1682
Fax-(864) 429-1684
[Email-uuccoa@carol.net](mailto:uuccoa@carol.net)

Lancaster County Council on Aging
300A W. Gray St., P.O. Box 1296
Lancaster, SC 29721
Phone (803) 285-6956
Fax-(803) 285-5691
[Email-lccoa@infoave.net](mailto:lccoa@infoave.net)

York County Council on Aging
150 Johnson St., P.O. Box 11519
Rock Hill, SC 29730
Phone (803) 327-6694
Fax-(803) 327-5210
[Email-yuccoa@cetlink.net](mailto:yuccoa@cetlink.net)

REGION IV-Central Midlands Area Agency

Central Midlands Council of Governments
236 Stoneridge Dr.
Columbia, SC 29210
Phone-(803) 376-5390
Fax-(803) 376-5394
Email-aging@cmcog.state.sc.us

Counties Served:
Fairfield, Lexington
Newberry, Richland

Regional Ombudsman
Phone-(803) 376-5389 or toll free 1-800-391-1185

Fairfield County Council on Aging
210 E. Washington St.
Winnsboro, SC 29180
Phone-(803) 635-3015
Fax-(803) 712-9171
[Email-coafc@aol.com](mailto:coafc@aol.com)

Newberry County Council on Aging
1300 Hunt St.
Newberry, SC 29108
Phone-(803) 276-8266
Fax-(803) 276-6312
[Email-nccoa@interpath.com](mailto:nccoa@interpath.com)

Lexington County Recreation & Aging Com.
125 Parker St.
Lexington, SC 29072
Phone-(803) 356-6111
Fax-(803) 356-8990
[Email-swclgc@excelonline.com](mailto:swclgc@excelonline.com)

Richland Senior Resources, Inc.
2700 Middleburg Dr., Suite 255
Columbia, SC 29204
Phone-(803) 252-7734
Fax-(803) 929-0349
[Email-coam@logicsouth.com](mailto:coam@logicsouth.com)

REGION V-Lower Savannah Area Agency

Lower Savannah Council of Governments
P.O. Box 850
Aiken, SC 29802
Phone-(803) 649-7981
Fax-(803) 649-7981
[Email-isaaa@scescape.net/~lscog](mailto:isaaa@scescape.net/~lscog)

Counties Served:
Aiken, Allendale
Bamberg, Barnwell
Calhoun, Orangeburg

Regional Ombudsman: (803) 649-7981

Aiken Area Council on Aging, Inc.
Your Lifecare Connection
159 Morgan St., P.O. Box 3156
Aiken, SC 29802
Phone-(803) 648-5447
Fax-(803) 649-1005
[Email-aacoa@ddminc.net](mailto:aacoa@ddminc.net)

Barnwell County-Generations Unlimited
Highway 278 Richardson Bldg., P.O. Box 1149
Barnwell, SC 29812
Phone-(803) 541-1249
Fax-(803) 541-1248
[Email-gusenior@tds.net6](mailto:gusenior@tds.net6)

Allendale County Council on Aging
3691B Allendale Fairfax Hwy.
Fairfax, SC 29810
Phone-(803) 584-4350
Fax-(803) 584-4876

Calhoun County Council on Aging
112 Milligan St., P.O. Box 212
St. Matthews, SC 29135
Phone-(803) 874-1270
Fax-(803) 874-1242

Bamberg County Office on Aging
Rhodes Senior Center
P.O. Box 6
Bamberg, SC 29003
Phone-(803) 245-3021
Fax-(803) 245-3080
Email-bcoa@mindspring .com

Orangeburg County Council Council on Aging
2570 St. Matthews Rd., P.O. Box 1301
Orangeburg, SC 29116
Phone-(803) 531-4663
Fax-(803) 533-5883
Email-occoa@edistonet.com

REGION VI-Santee-Lynches Area Agency

Santee-Lynches Regional Council of Governments
36 West Liberty/ P.O. Box 1837
Sumter, SC 29151
Phone-(803) 775-7381
Fax-(803) 773-9903
Email-slaging@slcog.org

Counties Served:
Clarendon, Kershaw
Lee, Sumter

Regional Ombudsman
(803) 775-7381 or toll free 1-800-948-1042

Clarendon County Council on Aging
206 Church St., P.O. Box 522
Manning, SC 29102
Phone-(803) 435-8593
Fax-(803) 435-2913
Email-cccoa@ftc-i.net

Lee County Council on Aging
104 E. Council St., P.O. Box 343
Bishopville, SC 29010
Phone-(803) 484-6212
Fax-(803) 484-5725

Kershaw County Council on Aging
906 Lyttleton St.
Camden, SC 29030
Phone-(803) 432-8173
Fax-(803) 425-6007
Email-seniors29020@yahoo.com

Sumter-Santee Senior Services
120 E. Liberty St., P.O. Box 832
Sumter, SC 29151
Phone-(803) 775-9013 or (803) 773-5508
Fax-(803) 773-3294
Email-seniorserve@sumter.net

REGION VII-Pee Dee Area Agency

Vantage Point
P.O. Box 999
Hartsville, SC 29551
Phone-(843) 383-8632
Fax-(843) 857-0150
Email-earlene.mark@caresouth-carolina.com

Counties Served:
Chesterfield,
Dillon, Florence
Marion, Marlboro,
Darlington

Regional Ombudsman:
(843) 333-3632 ext. 314

Chesterfield County Council on Aging
108 Green St., P.O. Box 45
Chesterfield, SC 29709
Phone-(843) 623-2280
Fax-(843) 623-6838
Email-cccoa@cccoa.org

Senior Citizens Association of Florence
2685 S. Irby St., Drawer G
Florence, SC 29505
Phone-(843) 669-6761
Fax-(843) 665-2266
Email-lmj128@bellsouth.net

Darlington County Council on Aging
Darlington Senior Center
402 Pearl St.
Darlington, SC 29532
Phone-(843) 393-8521
Fax-(843) 393-7550
Email-dccoa@ofex.net

Marion County Council on Aging
307 W. Dozier St., P.O. Box 728
Marion, SC 29571
Phone-(843) 423-4391
Fax-(843) 423-4371
Email-mccoa@bellsouth.net

Dillon County Council on Aging
205 E. Main St., P.O. Box 1473
Dillon, SC 29536
Phone-(843) 774-0089
Email-dilloncoa@aol.com

Marlboro County Council on Aging
E. Market St., P.O. Box 1195
Bennettsville, SC 29512
Phone-(843) 479-9951
Email-mccoa@marlboroelectric.net

REGION VIII-Waccamaw Area Agency

Waccamaw Regional Planning and Development Council
P.O. Box 419, 1230 Highmarket St.
Georgetown, SC 29440
Phone-(843) 546-4231
Fax-(843) 520-0642
Email-duncanpk@sccoast.net

Counties Served:
Williamsburg

Regional Ombudsman
(843) 745-1706 or toll free 1-800-864-6446

Georgetown County Council on Aging
Georgetown Senior Center
2104 Lincoln St.
Georgetown, SC 29440
Phone-(843) 546-8539
Fax-(843) 546-2613
Email-gccoa@gte.net

Williamsburg-Vital Aging of Williamsburg County
P.O. Box 450
Kingstree, SC 29556
Phone-(843) 354-5496
Fax-(843) 354-3107

Horry County Council on Aging
2213 N. Main St., P.O. Box 1693
Conway, SC 29526
Phone-(843) 248-9818 or (800) 922-6283
Fax-(843) 248-6361
Email-hcco@sc coast.net

REGION IX-Trident Area Agency

Berkeley, Dorchester, Charleston
Council of Government
5290 Rivers Ave. Suite 400
North Charleston, SC 29406

Counties Served:
Berkeley, Dorchester,
Charleston

Elderlink, Inc.
4500 Leads Ave., Suite 210
Charleston, SC 29405
Phone-(843) 745-1710
Fax-(843) 745-1718
Email-elderlink@bellsouth.net

Regional Ombudsman
(843) 745-1706 or toll free (800) 864-6446

Berkeley Senior Inc.
103 Gullledge St.
Moncks Corner, SC 29461
Phone-(843) 761-0310 or (843) 761-0311
Fax-(843) 761-0303

Dorchester Human Development Board
500 North Main St., Suite 5
Summerville, SC 29483
Phone-(843) 871-5053
Email-dhbd@bellsouth.net

Charleston Area Senior Citizens, Inc.
259 Meeting St.
Charleston, SC 29401
Phone-(843) 772-4127
Fax-(843) 722-3675
Email- cascsmail@aol.com

REGION X-Lowcountry Area Agency

Lowcountry Council of Governments
P.O. Box 98
Yemassee, SC 29945
Phone-(843) 726-5536
Fax-(843) 726-5165

Counties Served:
Beaufort, Colleton
Hampton, Jasper

Regional Ombudsman
(843) 726-5536 or (843) 524-2625

Beaufort County Council on Aging
1406 Paris Ave.
Port Royal, SC 29902
Phone-(843) 524-1787 or (843) 524-8609
Fax-(843) 524-0532
[Email-ssbftco@islc.net](mailto:ssbftco@islc.net)

Hampton Senior Center/COA
808 Pine St.
Hampton, SC 29924
Phone-(843) 943-7555
[Email-coa@hargray.com](mailto:coa@hargray.com)

Colleton County Council on Aging
39 Senior Ave.
Walterboro, SC 29488
Phone-(843) 549-7642
Fax-(843) 549-5331
Email-coas@lowcountry .com

Jasper County Council on Aging
506 Wise St., P.O. Box 641
Ridgeland, SC 29936
Phone-(843) 726-5601
Fax-(843) 717-2822
[Email-jspercoa@hargray.com](mailto:jspercoa@hargray.com)

State Government and Programs

The Governor
State House, 1st Room, West Wing
P.O. Box 12267
Columbia, SC 29211
Phone-(803) 734-2100
Fax-(803) 734-5167

*Elected official to contact with
legislative concerns.*

S.C. Senate
State House
P.O. Box 142
Columbia, SC 29202
Phone-(803) 734-2323

*Elected officials to contact with
legislative concerns.*

S.C. House of Representatives
State House
P.O. Box 11867
Columbia, SC 29211
Phone-(803) 734-3143

*Elected officials to contact with
legislative concerns.*

Legislative Information Systems
South Carolina: (toll free) 1-800-922-1539
Columbia, SC: (803) 734-2060

*Provides information on the status
of legislation introduced in General
Assembly.*

Program Assistance Line [PAL]
Columbia, SC
(803) 734-2050

*Provides information and referrals
for state services available to public.
Responds to citizen concerns and
refers citizens to appropriate
resources in South Carolina.*

Financial Resources/Assistance

Internal Revenue Service
Strom Thurmond Federal Building
1835 Assembly St.
Columbia, SC 29203
Toll Free: 1-800-424-1040

Answers questions about federal taxes.

Treasury Inspector General for Tax
Administration (TIGTA) Hotline
P.O. Box 589, Ben Franklin Station
Washington, DC 20044-0589
Phone: 1-800-366-4484
Fax: 1-202-927-7018

*Provides oversight of IRS activities
by conducting audits and
investigations of the programs and
operations of the IRS. Call the hotline
to report any fraud or abuse by the IRS.*

S.C. Tax Commission
P.O. Box 125/301 Gervais St.
Columbia, SC 29214
General Information: (803) 733-5000
Toll Free: 1-800-922-9783

Call for assistance with the following:
- *File innocent spouse claims if you believe
you are not liable for your spouse's share
of joint tax liability;*
- *Make an installment agreement if you
cannot pay your taxes in full;*
- *Prepare a compromise agreement for an
unpaid tax debt;*
- *Request a release of federal tax liens and
levies when appropriate;*
- *Resolve account and notice issues;*
- *Answers to your tax questions;*
- *Information about your tax account;*
- *Help preparing your basic individual
income tax return if your income is
\$35,000 or less.*

AARP Tax-Aide Program
1-800-424-1040 or (803) 776-1372

*Provides assistance to elders with tax
questions.*

SC Comptroller General
Wade Hampton Office Building
P.O. Box 11228
Columbia, SC 29211
Phone-(803) 734-2121

*Supervises collection of property taxes.
Administers property tax relief
& Homestead Exemption for
Senior Citizens.*

Social Security

Social Security provides federal old-age benefits and information about payment of these benefits. They also provide information about Supplemental Security Income, a federal income supplement program funded by general tax revenue that helps low-income elders by providing cash for basic needs of food, clothing, and shelter. Also provides information about Medicare applications.

Local Social Security Offices (Alphabetical Order)

Social Security Administration
151 Corporate Pkwy, SE
Aiken, SC 29803
(803) 648-2356

Social Security Administration
905 Third Ave
Conway, SC 29526
(843) 248-9444

Social Security Administration
2706 N. Main St.
P.O. Box 1447
Anderson, SC 29622
(803) 226-7694

Social Security Administration
100 E Madison St.
P.O. Box 1267
Dillon, SC 29536
(843) 774-3281

Social Security Administration
600 Monson St.
P.O. Box 1258
Beaufort, SC 29902
(803) 524-5734

Social Security Administration
401 W. Evans St.
Florence, SC 29501
(843) 662-9444

Social Security Administration
310 E. Main St.
P.O. Box 976
Bennettsville, SC 29512
(843) 479-9071

Social Security Administration
107 Queen St.
P.O. Box 539
Georgetown, SC 29440
(843) 546-8633

Social Security Administration
500 Camden Plaza
P.O. Box 160
Camden, SC 29020
(803) 432-1411

Social Security Administration
1530 Wade Hampton
Greenville, SC 29609
(864) 233-8270

Social Security Administration
334 Meeting St.–Room 504
P.O. Box 2306
Charleston, SC 29403
(843) 724-4345

Social Security Administration
Federal Bldg.–Main St.
P.O. Box 1387
Greenwood, SC 29646
(803) 223-6095

Social Security Administration
1835 Assembly St.
P.O. Box 2568
Columbia, SC 29202
(803) 765-5286

Social Security Administration
213 S. Main St.
P.O. Box 1250
Lancaster, SC 29720
(803) 285-6994

Social Security Administration
214 Church St.
P.O. Box 967
Laurens, SC 29360
(843) 285-6995

Social Security Administration
791 E. Main St.
P.O. Box 175
Spartanburg, SC 29304
(864) 585-5335

Social Security Administration
4995 LaCross Rd.
P.O. Box 5212
N. Charleston, SC 29406
(843) 747-0130

Social Security Administration
31 E. Calhoun St.
P.O. Box 1629
Sumter, SC 29151
(803) 733-8611

Social Security Administration
1391 Middleton St
Orangeburg, SC 29115
(803) 531-1568

Social Security Administration
243 Wickman St./P.O. Box 413
Walterboro, SC 29488
(843) 549-2818

Social Security Administration
404 E. Main St
P.O. Box 11587
Rock Hill, SC 29731
(843) 324-5193

U.S. Department of Labor
Employee Benefits Security Administration
Administration Room No. 5619
200 Constitution, NW
Washington, DC 20210
1-866-275-7922 (toll-free hotline)
www.dol.gov

Answers questions about employee pension, health, and employee benefit plans and helps employees recover benefits to which they are entitled.

U.S. Dept of Labor
Employee Retirement Income Security Act
Strom Thurmond Federal Building
1835 Assembly St.
Columbia, SC 29203
(803) 765-5981

Provides protection for participants and beneficiaries in employee benefit plans and helps employees recover benefits to which they are entitled.

Workers Compensation Commission
P.O. Box 1715/ 1612 Main St.
Columbia, SC 29202
(803) 737-5700

Provides system of benefits for employers and their employees who are injured while working.

Low Income Home Energy Assistance Program (LIHEAP)

LIHEAP is a federally-funded program to help low-income individuals meet their home heating or cooling needs.

Administering State Agency:

Office of the Governor
Division of Economic Opportunity
1712 Hampton St.
Columbia, SC 29201

Answers general questions about assistance for low income people who need help with home weatherization programs or with paying for heating.

Firewood:

Salvation Army or local division
(803) 765-0260

Refers low income people to sources of firewood. May have to chop the firewood.

Electric:

SCE&G
1-800-922-8802 (toll free)

Organizations can volunteer to pay SCE&G customers' heating bills. If an organization calls this toll-free number, SCE&G will send them a form. The organization simply faxes SCE&G a copy of their letterhead, and SCE&G will then credit the customer's account with payment.

Public Service Commission
of South Carolina
101 Executive Center Drive
Columbia, S.C. 29210
(803) 896-5100
www.psc.state.sc.us
e-mail: consumer@psc.state.sc.us

Runs programs called Lifeline and Link-up for low income customers. Lifeline reduces the monthly basic telephone charge for eligible customers. Link-up provides up to a 50% reduction on installation and service charges for residential customers who qualify. Customers qualify if they receive TANF, Food Stamps, or Medicaid.

S.C. School for the Deaf and Blind
Telephone Equipment Distribution Center
Outreach Services
100 Executive Center Drive, Suite A-100
Columbia, S.C. 29210
(803) 896-8337 or 1-(877) 225-8337

In partnership with the Public Service Commission of South Carolina, the S.C. School for the Deaf and Blind will provide free telephone amplification equipment to elderly people who qualify as hard-of-hearing.

Social Services

State Office:
SC Department of Social Services
1535 Confederate Avenue Extension
North Towers Complex
P.O. Box 1520
Columbia, SC 29202
(803) 734-6179

Provides assistance in applying for and receiving Food Stamps, Family Independence, Child Support Enforcement, and Child and Adult Protective Services. Adult Protective Services are provided to adults who are victims of actual or potential abuse, neglect, or exploitation. If a report of adult abuse is made, DSS will both investigate the report and provide services to meet the client's needs and make the client safe.

County Offices:

Abbeville County DSS
(803) 459-5481

Aiken County DSS
(803) 649-1111

Allendale County DSS
(803) 584-2181

Anderson County DSS
(803) 260-4450

Bamberg County DSS
(803) 245-4361

Barnwell County DSS
(803) 259-7167

Beaufort County DSS
(843) 525-2704

Berkley County DSS
(843) 761-8044

Calhoun County DSS
(803) 874-3384

Charleston County DSS
(843) 792-7346

Cherokee County DSS
(864) 623-2147

Chester County DSS
(803) 377-8131

Chesterfield County DSS
(843) 623-2147

Clarendon County DSS
(803) 435-4303

Colleton County DSS
(843) 549-1894

Darlington County DSS
(843) 332-5451

Dorchester County DSS
(843) 563-9625

Edgefield County DSS
(803) 637-4040

Fairfield County DSS
(803) 635-5502

Florence County DSS
(843) 669-3354

Georgetown County DSS
(843) 546-5134

Greenville County DSS
(864) 240-7725

Greenwood County DSS
(864) 229-5258

Hampton County DSS
(843) 943-3641

Horry County DSS
(843) 365-5565

Jasper County DSS
(843) 726-8131

Kershaw County DSS
(803) 432-7676

Lancaster County DSS
(803) 484-5376

Lexington County DSS
(803) 957-7333

McCormick County DSS
(864) 465-2129

Marion County DSS
(843) 423-4623

Marlboro County DSS
(843) 479-7181

Newberry County DSS
(803) 276-3611

Oconee County DSS
(864) 638-4400

Orangeburg County DSS
(803) 531-3101

Pickens County DSS
(864) 878-2451

Richland County DSS
(803) 735-7000

Saluda County DSS
(864) 445-2139

Spartanburg County DSS
(864) 596-2221

Sumter County DSS
(803) 773-5531

Union County DSS
(803) 429-1660

Williamsburg County DSS
(843) 354-5411

York County DSS
(803) 684-2315

Local Community Action Agencies

Fights poverty by helping people become self-sufficient.

- *Helps low-income people with employment, education, income management, energy, housing, and nutrition.*
- *Provides funding for nutritional information programs, healthcare programs and food assistance.*
- *Gives assistance to low-income people with utility bills, clothing, and medical services in emergency situations.*

**See also information on the Low Income Home Energy Assistance Program (LIHEAP) on page 19 of this Guide.

Aiken County Community Action Commission
(803) 794-6778

Counties Served:
Aiken, Barnwell,
Laurens

Beaufort-Jasper Economic Opportunity Commission
(843) 525-7432

Beaufort, Jasper

Berkeley-Dorchester Counties Economic Development Corp.
(843) 761-8244

Berkeley, Dorchester

Carolina Community Action (803) 329-5195	Chester, York, Union Lancaster, Fairfield
Charleston County Human Service Commission (843) 723-9285	Charleston
Chesterfield-Marlboro Economic Opportunity Council (843) 537-5256	Chesterfield, McCormick
Darlington County Community Action Agency (843) 332-1136	Darlington
GLEEMS Human Resources Commission (803) 223-8434	Greenwood, Laurens Edgefield, Abbeville, Anderson, Saluda McCormick, Newberry
Lowcountry Community Action (843) 549-5575	Colleton, Hampton
OCAB Community Action Agency (803) 536-1027	Allendale, Bamberg Calhoun, Orangeburg
Pee Dee Community Action Agency (843) 662-2579	Dillon, Florence, Marion
Piedmont Community Action (864) 585-8183	Cherokee, Spartanburg
SHARE Inc. (864) 235-0432	Greenville, Oconee, Pickens
Waccamaw Economic Opportunity Council (843) 248-4208	Horry, Georgetown, Williamsburg
Wateree Community Action (803) 775-4354	Sumter, Kershaw, Lee, Richland, Clarendon

HOUSING

Housing and Urban Development (HUD)
1835 Assembly St., 13th floor
Columbia, SC 29240
(803) 253-3292
www.hud.gov

Federal agency with state offices that award grant monies for public housing and assist eligible low-income residents with housing costs. Website lists resources for homeless people. Offer counseling services to help become a homebuyer.

South Carolina State Housing
Finance and Development
919 Bluff Rd
Columbia, SC 29201
(803) 734-2000

Helps low income and low to moderate income families secure financing to own a home.

South Carolina Health Care Association
176 Laurelhurst Ave.
Columbia, SC 29210
(803) 772-7511
Fax (803) 772-7943

Provide information on long term care providers and nursing facilities. Offer continuing education programs for service providers.

South Carolina Association of
Non-Profit Homes for the Aging
2711 Middleburg Drive
Columbia, S.C. 29204
(803) 988-0005

Provides comprehensive information about long term care housing options.

South Carolina Association
of Residential Care Homes
P.O. Box 763
Camden, SC 29202
(800) 862-2908
Fax (803) 252-0589
www.scarch.org

Non-profit group representing the interests of assisted living and residential care facilities. Provide training for long term care facilities. Will provide information about long term care facilities to consumers.

Eldercare Locator
1-800-677-1116

Nationwide locator service that provides referrals to various organizations and resources for senior citizens. Often refers people to their local Agency on Aging.

Healthcare

National Groups

Alzheimer's Association
919 N. Michigan Ave.
Suite 1000
Chicago, IL 60611
1-800-272-3900
www.alz.org

Information on treatment and causes of Alzheimers and telephone support for family members.

American Hospital Association
One North Franklin
Chicago, IL 60606
(312) 422-3000

Non-profit group that represents the interests of hospitals. Provides information about hospital quality and care to consumers.

The Medicare Rights Center
1460 Broadway, 17th Floor
New York, NY 10036
(212) 869-3850 or 1-800-MEDICAR
www.medicarerights.org

Provides telephone hotline service to individuals who need answers to Medicare coverage or help individuals find quality health care.

National Medicare Hotline
1-800-Medicare
TTY for hearing and speech impaired
1-800-820-1202

Answers individual questions with respect to eligibility and coverage.

State Groups

Alzheimer's Association
P.O. Box 7044
Columbia, SC 29202
1-800-636-3346

Provides information and support for Alzheimer's patients and families in South Carolina

Department of Health & Human Services
South Carolina Medicaid Program
1801 Main Street
Columbia, SC 29202

DHHS and DSS work together to administer Medicaid. As a result, some of the Medicaid offices are co-located at DSS and DHHS. The best thing to do is call 1-888-549-0820 and ask them where you should apply for Medicaid. If you call this number, they can also send you an application in the mail. --A person applying as a Supplemental Security Income recipient should apply at their local Social Security administration office. (See Financial Resources Section for local contact information).

James F. Byrnes Center
for Geriatric Medicine
2100 Bull Street
P.O. Box 119
Columbia, S.C. 29202
Telephone: (803) 898-1807

Center specializing in geriatric care and research.

ACS Silvercard Hotline
(877) 239-5277
e-mail: silvercard.com@acs-inc.com

Silvercard is a program that offers seniors prescription drug insurance benefits if they are over 65, have no other prescription drug insurance, and meet income eligibility requirements. Hotline provides program benefits and eligibility information.

S.C. Dept. of Health and
Environmental Control
Bureau of Certification
2600 Bull St.
Columbia, SC 29201
(803) 545-4300

Inspect hospitals and nursing homes; respond to citizen complaints about long term care facilities.

S.C. Health Care Association
176 Laurelhurst Ave.
Columbia, SC 29210
(803) 772-7511
Fax (803) 772-7943

Trade association that represents 90% of S.C.'s long term care facilities and nursing homes. Provide information to consumers about health care services and quality care.

Department of Health and Environmental Control

DHEC State Office
2600 Bull St.
Columbia, SC 29201
Center for Health Promotion
Office of Health Education
(803) 898-3432

Inspect restaurants and investigate food poisoning incidents. Provide testing and treatment of tuberculosis patients, birth and death certificates, home health care services, vaccinations (e.g. flu shots), and education about health and environmental issues.

Local County Health Departments

Abbeville
P.O. Box 219
905 W. Greenwood
Abbeville, SC 29620
(864) 459-2131

Aiken

828 Richland Ave, West
Aiken, SC 29801
(803) 642-1687

Allendale

P.O. Box 386
571 Memorial Ave North
Allendale, SC 29810
(803) 584-3818

Anderson

220 McGee Rd
Anderson, SC 29625
(864) 260-5541

Bamberg

P.O. Box 360/Log Branch Road
Bamberg, SC 29003
(803) 245-5176

Barnwell

P.O. Box 427/164 Calhoun St
Barnwell, SC 29812
(803) 541-1061

Beaufort

600 Wilmington St
Beaufort, SC 29902
(843) 525-7615

Berkley

109 W. Main St.
Moncks Corner, SC 29461
(843) 719-4600

Calhoun

114 Milligan Circle/ P.O. Box 345
St. Matthews, SC 29135
(803) 874-2317

Charleston

334 Calhoun St
Charleston, SC 29401
(843) 724-5800

Cherokee

P.O. Box 338/400 S. Logan
Gaffney, SC 29342
(864) 487-2705

Chester

P.O. Box 724, 129 Wylie St
Chester, SC 29706
(803) 482-6133

Chester Co Health Dept--Great Falls
404 Chester Ave
Great Falls, SC 29005
(803) 482-6133

Chesterfield

203 North Page St/P.O. Box 112
Chesterfield, SC 29709
(843) 623-2117

Clarendon

P.O. Box 729
Manning, SC 29102
(803) 435-8168

Colleton

P.O. Box 229/219 South Lemacks
Walterboro, SC 29488
(843) 549-1516

Darlington

305 Russell St.
Darlington, SC 29532
(843) 398-4400

Hartsville office
130 Camden Ave
Hartsville, SC 29550
(843) 332-7303

Dillon

201 W. Hampton St
Dillon, SC 29536
(843) 774-5611

Dorchester

201 Gavin St.
St. George, SC 29477
(843) 832-0107

Summerville Office

505 N. Cedar
Summerville, SC 29483
(843) 873-1241

Edgefield

P.O. Box 526/21 Star Rd
Edgefield, SC 29824
(864) 637-4035

Fairfield

P.O. Box 270
Winnsboro, SC 29180
(803) 635-6481

Florence

P.O. Box 190
Lake City, SC 29560
(843) 394-8822

Georgetown

531 Lafayette Circle
Georgetown, SC 29440
(843) 546-5593

Andrews office

2 S. Farr Ave.
Andrews, SC 29510
(843) 264-8513

Greenville

P.O. Box 2507/200 University Ridge
Greenville, SC 29602
(864) 467-8800

Greenwood

1736 S. Main
Greenwood, SC 29646
(864) 942-3600

Hampton

P.O. Box 37/501 Carolina Ave., E
Hampton, SC 29924
(803) 943-3878

Horry

1511-A 9th Ave.
Conway, SC 29526
(843) 248-1500

Conway Annex
1804 Main St
Conway, SC 29526
(843) 248-1500

Lorris Office
3811 Walnut St
Loris, SC 29569
(843) 756-4027

Jasper

P.O. Box 220/113 E. Wilson
Ridgeland, SC 29936
(843) 726-7791

Kershaw

P.O. Box 340/1116 Church
Camden, SC 29020
(803) 438-8408

Lancaster

1833 Pageland Hwy/ P.O. Box 817
Lancaster, SC 29720
(803) 285-7628

Kershaw
3855 Fork Hill Rd/Box 277
Kershaw, SC 29067
(803) 475-3365

Laurens

RR 3 Human Services Rd/Box 789
Clinton, SC 29325
(864) 833-0000

Lee

P.O. Box 307/ 810 Brown St.
Bishopville, SC 29010
(803) 484-6612

Lexington

112 W. Hospital Dr
W. Columbia, SC 29169
(803) 791-3580

Batesburg office
229 Church St
Batesburg, SC 29006
(803) 532-6326

Marion

Beeson Bldg
Marion, SC 29571
(843) 423-8295

Marlboro

117 Parsonage St., Ext.
Bennetsville, SC 29512
(843) 479-6801

McCormick

P.O. Box 27, 204 Hwy 28
McCormick, SC 29835
(864) 465-2511

Newberry

1308 Hunt St
Newberry, SC 29108
(803) 321-2170

Oconee

200 Booker Dr
Walhalla, SC 29691
(864) 638-4170

Orangeburg

P.O. Box 1126/1550 Carolina Ave.
Orangeburg, SC 29116
(803) 536-9060

Pickens

200 McDaniel Ave
Pickens, SC 29671
(864) 898-5965

Richland

2000 Hampton St
Columbia, SC 29204
(803) 748-4980

Saluda

P.O. Box 664, Hwy 121, North
Saluda, SC 29138
(864) 445-2141

Spartanburg

P.O. Box 4217/ 151 E. Wood
Spartanburg, SC 29303
(864) 596-3307

Sumter

P.O. Box 1628/ 105 N. Magnolia
Sumter, SC 29150
(803) 773-5511

Union

P.O. Box 500/ Thomas St
Union, SC 29379
(864) 429-1690

Williamsburg

520 Thurgood Marshall Blvd.
Kingstree, SC 29556
(843) 354-9927

York

P.O. Box 149/116 N. Congress St.
York, SC 29745
(803) 684-7004

Rock Hill

P.O. Box 3057 CRS/ 1070 Heckle
Rock Hill, SC 29732
(803) 909-7300

Community Mental Health Centers:

- Assist people with mental illness or psychological problems;
- Provide lists of registered counselors and resources available;
- Provide caregivers with support and information about various illnesses;

SC Dept of Mental Health
Central Office
2414 Bull St/ P.O. Box 485
Columbia, SC 29202
(803) 898-8319
Division of Clinical Services (803) 898-8339

County Mental Health Centers

Aiken –Barnwell Mental Health Center
1135 Gregg Highway
Aiken, SC 29801
(803) 641-7700

Anderson-Oconee-Pickens Community
Mental Health Center
200 McGee Rd
Anderson, SC 29625
(864) 260-2220 or Fax-(864) 260-2225

Beckman Center for Mental Health Services
313-A N. Emerald Rd
Greenwood, SC 29646
(864) 229-7120

Berkley Community Mental Health Center
P.O. Box 1030/ 403 Stoney Landing Rd
Moncks Corner, SC 29461
(843) 761-82821 or fax (843) 761-7308

(additional site)
107 Thomason Blvd.
Goose Creek, SC 29461
(843) 569-0071

Catawba Community Mental Health Center
225 E. Main St., Suite 300
Rock Hill, SC 29730
(803) 328-9600

Counties Served:

Aiken, Barnwell

Anderson, Oconee
Pickens

Abbeville, Edgefield
Greenwood, Laurens,
McCormick,
Newberry, Saluda

Berkley

York, Chester
Lancaster

<p>Charleston/Dorchester Community Mental Health Center Port City Center MSC 1110 701 East Bay St Charleston, SC 29403 (843) 727-2000</p>	<p>Charleston, Dorchester</p>
<p>Coastal Empire Community Mental Health Center 1050 Ribaut Rd./ P.O. Box 1044 Beaufort, SC 29901 (843) 524-8811</p>	<p>Allendale, Beaufort Colleton, Jasper Hampton</p>
<p>Columbia Area Mental Health Center P.O. Box 4440 Columbia, SC 29240 (803) 896-4900</p>	<p>Richland, Fairfield</p>
<p>Greenville Mental Health Center 715 Grove Rd. Greenville, SC 29605 (864) 241-1040</p>	<p>North Greenville</p>
<p>Lexington County Community Mental Health Center 301 Palmetto Park Blvd. Lexington, SC 29072 (803) 996-1500(Administration) (803) 739-8600(clinical)</p>	<p>Lexington</p>
<p>Orangeburg Area Mental Health Center 2319 St. Matthews Rd. Orangeburg, SC 29118 (803) 536-1571</p>	<p>Orangeburg, Bamberg Calhoun</p>
<p>Pee Dee Mental Health Center 1831 W Evans St., Suite 301 Florence, SC 29506 (843) 661-4875</p>	<p>Florence, Darlington Marion</p>
<p>Piedmont Center for Mental Health Services 20 Powderhorn Rd Simpsonville, SC 29681 (864) 963-3421 or fax (864) 962-0758</p>	<p>South Greenville</p>

Santee-Wateree Community Mental Health Center
2640-A Hardee Cove/ P.O. Box 1946
Sumter, SC 29150
(803) 905-4410 or fax (803) 905-4415

Sumter, Clarendon
Kershaw, Lee

Spartanburg Area Mental Health Center
209 Catawba St
Spartanburg, SC 29303
(864) 585-0366 or fax (864) 585-9208

Spartanburg, Union
Cherokee

Tri-County Community Mental Health Center
P.O. Box 918/1035 Cheraw Hwy
Bennettsville, SC 29512
(843) 454-0841(administration)
(843) 454-0442(clinical)

Chesterfield,
Marlboro, Dillon

Waccamaw Center for Mental Health
164 Waccamaw Medical Park
Conway, SC 29526
(843) 347-5060(administration)
(843) 347-4888(clinical)

Georgetown, Horry
Williamsburg

Long Term Care

Functions to provide care for those that have care needs that are ongoing and can no longer remain independent.

American Association of Homes
& Services for the Aging
2519 Connecticut Avenue, NW
Washington, DC 20008-1520
(202) 783-2242
www.aasha.org

Provides resource lists of affordable & certified care & services for seniors. Answers health-related questions about conditions & Medicare. Provides resources & support for caregivers. Certifies & lists retirement homes, continuing care facilities, publications, and elder-related conferences.

American Health Care Assoc.
1201 L. St., NW
Washington, DC 20005
(202) 842-4444
www.ahca.org

Provides comprehensive guides to planning, preparing, and paying for long-term care. Distributes publications about caregiving and health-related issue, like paying for long-term care and selecting a nursing home.

Governor's Office of Ombudsman
1205 Pendleton Street, Room 308
Columbia, South Carolina 29201
Telephone: (803) 734-0457
Email: governor@govoep.state.sc.us

Appointed official who assists citizens with government issues, citizen complaints & questions by getting citizen in touch with proper agency and eliminating service deficiencies.

S.C. Long Term Care Ombudsman
Department of Health & Human Services
Office on Aging
P.O. Box 8206
Columbia, SC 29202-8206
(803) 898-2850

Advocates on behalf of individuals and groups of residents, provides information to residents and their families about the long-term care system, and works to effect systemic changes. Monitors care and conditions in long-term care facilities and advocates for those who are unable to speak for themselves.

*see listing of Area Agencies on Aging for Regional Ombudsman area listing

Lower Savannah Council of Governments
Area Agency on Aging,
National Family Caregiver Program
P.O. Box 850
Aiken, SC 29801
(803) 649-7981 (Aiken);
Outside Aiken, toll-free 1-800-845-1550
e-mail: lbassham@lscog.org

Serving Aiken, Allendale, Bamberg, Barnwell, Calhoun, and Orangeburg counties by giving information to family members caring for an elderly loved one about available supportive services and resources and funding sources for respite care.

Medical University of SC
Hospital Administration
171 Ashley Ave
Charleston, SC 29425
(843) 792-2300

Provide quality care on a fee basis to patients. No specific elder care programs.

Ralph H. Johnson VA Hospital
Geriatric Hospital
109 Bee Street
Charleston, SC 29401
(843)577-5011

Provide primary care & home-based primary care to veterans. Also provides inpatient care to veterans.

Medical University of SC
Alzheimers Research and
Clinical Programs
5900 Core Road
N. Charleston, SC 29406
(843) 740-1592

Carries out clinical trial research on memory disorders. Free clinic that treats patients with memory disorders with clinical trials of FDA-approved drugs.

Department of Health & Human Services
Community Long Term Care
1801 Main St., Jefferson Square
P.O. Box 8206
Columbia, SC 29202
(803) 253-6177

Coordinates activities of local offices of long-term care. Operates the pre-admission screening program for all Medicaid-sponsored long-term care services. Analyzes cost-effective aging services and programs in South Carolina so that older persons can remain independent in their homes and communities. Administers and operates three Medicaid waiver programs: Elderly/Disabled Waiver; HIV/AIDS Waiver; and Ventilator Dependent Waiver.

Local Offices of Long Term Care

Counties Served:

CLTC has a variety of programs to serve individuals who want to live at home, need assistance, and are eligible for Medicaid. Through a network of area offices, the statewide programs provide preadmission assessment, level of care determination, coordination of services, and case management for persons seeking alternatives to being in an institution.

Area Office 1-Greenville
Community Long Term Care
620 North Main St
Greenville, SC 29601
(864) 242-2211

Greenville, Pickens

Community Long Term Care
P.O. Box 5947
3215 Mall Road, Suite H
Anderson, SC 29621
(864) 224-9452

Anderson, Oconee

Area Office 2-Spartanburg
Community Long Term Care
1411 W. O. Ezell Blvd., Suite 6
Spartanburg, SC 29301
(864) 587-4707

Cherokee, Spartanburg
Union

Area Office 3-Greenwood
Community Long Term Care
617 South Main St
P.O. Box 3088
Greenwood, SC 29648
(803) 223-8622

Abbeville, Edgefield,
Greenwood, Laurens
McCormick, Saluda

Area Office 4-Lancaster
Community Long Term Care
1890 Neely's Creek Road
Rock Hill, SC 29732
(803) 327-9061

Chester, Lancaster,
York

Area Office 5-Columbia
Community Long Term Care
7499 Parklane Rd, Suite 164
Columbia, SC 29223
(803) 741-0826

Fairfield, Lexington
Newberry, Richland

Area Office 6-Orangeburg
Community Long Term Care
1857 Joe S. Jeffords Hwy
Orangeburg, SC 29115
(803) 536-0122

Allendale, Bamberg
Calhoun, Orangeburg

Area Work Station 6- Aiken
Community Long Term Care
2330 Woodside Executive Court
Aiken, SC 29803
(803) 641-7680

Aiken, Barnwell

Area Office 7-Sumter
Community Long Term Care
30 Wesmark Court
Sumter, SC 29150
(803) 905-1980

Clarendon, Kershaw
Lee, Sumter

Area Office 8-Florence
Community Long Term Care
201 Dozier Blvd.
Florence, SC 29501
(843) 667-8718

Darlington, Dillon
Florence, Marlboro
Chesterfield

Area Office 9-Conway
Community Long Term Care
P.O. Box 2150
914 Norman St.
Conway, SC 29526
(843) 248-7249

Georgetown, Horry
Marion, Williamsburg

Area Office 10-Charleston
Community Long Term Care
5900 Core Road, Suite 505
N. Charleston, SC 29406
(843) 529-0142

Berkley, Charleston
Dorchester

Point South Satellite Office
Lowcountry Council of Governments
Highway 17 South
P.O. Box 2065
Ridgeland, SC 29936

Beaufort, Colleton, Jasper
Hampton

Services for Persons with Disabilities

S.C. Department of Mental Health
2414 Bull St./P.O. Box 485
Columbia, SC 29202
(803) 898-8581
www.state.sc.us/dmh/

Supports the recovery of people with mental illness; offers assisted living through Community Residential Care Facilities (CRCFs) offering housing and some personal care; enhances treatment in the community through the Toward Local Care program (TLC) which develops community programs that provide residential and rehabilitative services to help clients integrate into their communities without hospitalization.

S.C. Department of Disabilities
and Special Needs
Mailing address: P.O. Box 4706
Columbia, SC 29240
Street address: 3440 Harden St. Ext.
Columbia, SC 29203
(803) 898-9600 or 1-888-DSN-INFO
E-mail: ddsnweb@ddsn.state.sc.us
www.state.sc.us/ddsn/

Serving persons with mental retardation, autism, head and spinal cord injury and conditions related to each of these four disabilities. Provides day services for adults, residential services, and the Mental Retardation/Related Disabilities Waiver (MR/RD Waiver) which is Medicaid funded.

S.C. Services Information System
Department of Health & Human Services
E-mail: scsis@dhhs.state.sc.us
www.scsis.org

Website that meets the information needs of people with disabilities and the elderly by linking consumers to useful web sites, defining commonly-used terms in the disability and aging fields, and informing consumers of upcoming conferences and trainings. Additional database to identify service providers by geographic areas.

Insurance

South Carolina Budget and Control Board
Division of Insurance & Grants Services
Retiree Outreach
1201 Main St., Suite 300
Columbia, SC 29201
(803) 734-0678 or outside Columbia toll-free 1-888-260-9430

Administers Retirement, Plus!, a free education program to help retirees with retirement issues and insurance benefits coverage.

SC Dept of Insurance
Mailing address: P.O. Box 100105
Columbia, SC 292012
Office address: 300 Arbor Lake Drive
Suite 1200
Columbia, SC, 29223
(803) 737-6180 or toll free 1-800-768-3467

Exercises regulatory responsibility over insurance companies, agents, brokers, adjusters, appraisers, and bail bondsmen. Services include consumer education, consumer outreach, prior review of insurance premium rates and insurance forms, and licensure of insurers.

Legal Resources

National Resources

American Bar Association
Commission on Law and Aging
740 15th St. NW
Washington, DC 20005-1019
(202) 662-8685
e-mail: abaaging@abanet.org
www.abanet.org/aging/

Commission composed of lawyers, judges, physicians, professors, aging network leaders, and advocates that examines law and policy issues affecting older persons. Aims to improve legal services for the aging. Website includes a Law & Aging Resource Guide & information on health care advance planning.

American Association of Retired Persons
AARP Foundation Litigation
601 E. St. NW
Washington, DC 20049
(202) 434-2060
e-mail: litigation@aarp.org
www.aarp.org

Conducts high-visibility litigation to benefit people over 50 including problems involving long term care, health care fraud, Medicare, Medicaid, HMO's, and nursing homes. Also, Legal Counsel for the Elderly is a special program to provide free legal and long-term care ombudsman services to needy Washington, DC, residents age 60 and older.

National Senior Citizens Law Center
1101 14th St., NW, Suite 400
Washington, DC 20005
(202) 289-6976
www.nslc.org

Advocates nationwide to promote the independence and well-being of low income elderly individuals, as well as persons with disabilities, particularly women and racial and ethnic minorities. Will answer questions about Medicare, SSI, and Social Security benefits and will refer eligible elderly individuals to legal services providers. Website provides list of useful resources for elderly consumers.

Partnership for Caring
1620 Eye Street NW, Suite 202
Washington, D.C. 20006
(202) 296-8071
Hotline: 1-800-989-9455
e-mail: pfc@partnershipforcaring.org
www.partnershipforcaring.org

Operates the only national crisis and information hotline dealing with end-of-life issues and provides state-specific living wills and medical powers of attorney. Distributes publications and videos offering practical information for consumers about how to get the best possible end-of-life care.

AARP Legal Services Network
P.O. Box 100084
Pittsburgh, PA 15233
1-800-424-3410
www.aarp.org/LSN

For AARP members only, list of more than 1,000 attorneys nationwide. Free initial 30 minute consultation and reduced fees on basic services including simple wills, powers of attorney, and living wills.

State Resources

South Carolina Bar
950 Taylor St./ P.O. Box 608
Columbia, SC 29202
(803) 799-6653

Organization dedicated to advancing justice, professionalism, and the public's understanding of the law. Help people find a lawyer, access free legal help, and provide free publications about specific areas of the law. (Please see the following three SC Bar programs).

Ask a Lawyer (Service of SC Bar)
1-888-321-3644

Volunteers from SC Bar available to answer general legal questions free.

SC Lawyer Referral Service
Toll-free 1-800-521-9788
(803) 799-7100

SC Bar operates this as a public service. A person telephoning the Bar is referred to an attorney in the caller's locale who has agreed to charge \$25.00 for the initial half hour consultation. The lawyer must have 3 years experience in the area of law in which the referral is made. Fee arrangements for subsequent services must be made by the lawyer and the client.

SC Bar Pro Bono Program
950 Taylor St.
P.O. Box 608
Columbia, SC 29202
(803) 799-4015 or 1-800-395-3425
Fax-(803) 799-5290

The South Carolina Bar operates this program which serves low income clients involved in civil litigation by providing volunteer lawyers to represent them. Legal Services agencies screen cases and pass them on to the Pro Bono Program for referral. Call LATIS at 1-888-346-5592 to see if you qualify.

American Civil Liberties Union of SC
Barringer Building, Suite 800
Columbia, SC 29201
(803) 799-5151
www.aclusc.org
e-mail: aclusc@aol.com

Providing legal defense of civil liberties in the Constitution and the Bill of Rights through educating the public, collecting data, lobbying efforts, and legal assistance. To request legal assistance, fill out the legal assistance request form online or submit a request in writing explaining what rights have been violated.

The South Carolina Centers for Equal Justice

Provide legal help to low-income people in South Carolina in civil legal matters.

Counties served:

Florence

279 W. Evans St./P.O. Box 479, 29503
(843) 667-1896 or Fax (843) 664-2406

Florence

Manning

318-A Mill St/P.O. Box 479, 29102
(803) 435-2141

Clarendon

Greenville

1 Pendleton St/ P.O. Box 107006 Federal Station, 29603
(864) 679-3232 or 1-800-763-4825
Fax (864) 679-3260

Greenville, Pickens

Anderson

303 East River St/ P.O. Box 768, 29662
(864) 226-7216 or 1-800-234-7216
Fax (864) 375-9191

Anderson, Oconee

Greenwood

316 West Cambridge Ave., 29646
(864) 223-4879 or 1-800-922-3114
Fax (864) 223-7629

Abbeville, Edgefield,
Greenwood,
McCormick

St. Helena Island

P.O. Box 1016, 29920-1016
(843) 838-5001
Fax-(843) 838-3139

Beaufort, Jasper

Columbia

2109 Bull St/ P.O. Box 2267, 29202
(803) 799-9668 or 1-888-799-9668
Fax-(803) 799-9420

Fairfield, Richland,
Newberry

Lexington

426 South Lake Dr., 29072
(803) 359-4154 or 1-800-280-1851
Fax-(803) 359-9351

Aiken, Calhoun,
Saluda, Lexington

Orangeburg

1557 Carolina NE/P.O. Box 1646, 29116
(803) 533-0116 or 1-800-522-9354
Fax-(803) 531-5102

Allendale, Bamberg,
Orangeburg, Barnwell

Spartanburg
148 E. Main St., 29306
(864) 582-0369 or 1-800-922-8176
Fax-(864) 582-0302

Cherokee, Laurens,
Union, Spartanburg

Rock Hill
214 Johnston St/ P.O. Box 10591, 29731
(803) 327-9001 or 1-800-922-3853
Fax-(803) 327-7105

Chester, Lancaster,
York

Hartsville
311 E. Carolina Ave., 29550
(843) 332-1162 or 1-800-613-0438
Fax-(803) 332-1159

Chesterfield,
Dillon, Kershaw
Lee, Marlboro,
Darlington

Consumer Law/Crime Prevention

Consumer Issues

Bureau of Consumer Protection
Federal Trade Commission
CRC-240
Washington, DC 20580
1-877-FTC-HELP

Protects consumers against unfair, deceptive, or fraudulent practices by enforcing consumer protection laws and trade regulation. Consumers can call them and report unfair practices. Once reports are received, FTC carries out individual company and industry-wide investigations, administrative and federal court litigation, rulemaking proceedings, and consumer and business education efforts.

SC Dept. of Consumer Affairs
3600 Forest Drive
P.O. Box 5757
Columbia, SC 29250
(803) 734-4200 or 1-800-922-1594

Attempt to resolve any consumer complaint arising out of the production, promotion, or sale of consumer goods/services in S.C. Answer consumer questions, help consumers file complaint against a business, and distribute consumer information brochures.

Better Business Bureaus of South Carolina

BBB's process consumer complaints involving misleading advertising, improper selling practices, non-delivery of goods or services, misrepresentation, un-honored guarantees or breached warranties, unsatisfactory service, credit/billing problems, & unfulfilled contracts. They help the company and the consumer communicate and assist both sides in coming to a satisfactory resolution of the complaint.

Better Business Bureau of Columbia
2330 Devine Street
P.O. Box 8326
Columbia, SC 29205
(803) 254-2525 (Columbia area) and 843-766-9616 (Charleston area)
e-mail: info@columbia.bbb.org
www.columbia.bbb.org

Service area includes Bamberg, Berkeley, Calhoun, Charleston, Clarendon, Dorchester, Fairfield, Kershaw, Lee, Lexington, Newberry, Orangeburg, Richland and Sumter.

Better Business Bureau of the Southern Piedmont
5200 Park Road, Suite 202
Charlotte, NC 28209-3650
(704) 527-0012
info@charlotte.bb.org
www.charlotte.bbb.org

The Better Business Bureau
P.O. Box 2085
Augusta, GA 30903-2085
(706) 722-1574
info@august-ga.bbb.org
www.august-ga.bbb.org

Better Business Bureau of the Southeast Atlantic
6606 Abercorn Street, Suite 108C
Savannah, GA 31405-5817
(912) 354-7521
e-mail@bbbsoutheastatlantic.org
www.bbbsoutheastatlantic.org

Better Business Bureau
408 North Church Street, Suite C
Greenville, SC 29601-2164
(864) 242-5052
info@greenville.bbb.org
www.greenville.bbb.org

Better Business Bureau of Coastal Carolina
2501 N. Kings Hwy, Unit 76
Myrtle Beach, SC 29577-3054
(843) 626-6881
bkowalczyk@sc.rr.com
www.carolina.bbb.org

Crime

U.S. Dept of Justice Civil Rights Division
950 Pennsylvania Avenue, N.W.
Washington, D.C. 20530
(202) 514-3204

Prosecutes cases of national significance involving discrimination on the basis of race, sex, disability, religion, and national origin. Citizen complaints are forwarded to the FBI for investigation and, if founded, prosecuted by a U.S. attorney.

S.C. State Office of Victim Assistance
1205 Pendleton Street,
Edgar A. Brown Building, Room 401
Columbia, SC 29201
(803) 734-1900
Victims Only 1-800-220-5370

Helps eligible persons with crime-related injuries. Provides financial aid up to \$15,000 to crime victims who have no other way to pay for medical costs, counseling, burial bills, and lost wages/support.

Health & Human Services
Office for Civil Rights, Region IV
101 Marietta Tower, Suite 1504
Atlanta, GA 30323
(404) 331-2779
Geographic area(s) served:
Alabama, Florida, Georgia, Kentucky,
Mississippi, North Carolina, South
Carolina, and Tennessee

Ensures equal opportunity and compliance with laws prohibiting discrimination in the provision of health and social services. Conducts compliance reviews of health and social service agencies and investigates complaints alleging discrimination based on age (not employment-related). Elderly consumers can call and report complaints.

Age Discrimination (Employment)
Equal Employment Opportunity Commission
301 N. Main Street, Suite 1402
Greenville, SC 29601
(864) 241-4400

Handles employment age discrimination claims.

SC Human Affairs Commission
2611 Forest Dr., Richland Bldg.
P.O. Box 4490, Suite 200
Columbia, SC 29204
(803) 737-7800 or 1-800-521-0725
e-mail: information@schac.state.sc.us

Eliminate and prevent unlawful discrimination in employment, housing, and public accommodations on the basis of age (40 and over). If you feel you have been discriminated against based on age, you can file a claim with them, and their Intake Investigators will determine whether your claim is valid.

Medicaid Fraud

If you have any information about Medicaid provider fraud or patient abuse, please report it to Attorney General Henry McMaster's Medicaid Fraud Unit at: (803) 734-3660 or call toll-free: 1-888-NO CHEAT (1-888-662-4238).

Vocational Rehabilitation for People with Disabilities

Department of Vocational Rehabilitation

Helping eligible South Carolinians with disabilities to obtain a job, prepare for this job, and maintain employment over time. DVR serves people who want to work but are hindered from doing so by a physical or mental disability.

Local Offices:

Serving Aiken, Barnwell and Edgefield counties

855 York St. N.E.
Aiken, S.C. 29801
(803) 641-7630 (Voice/TTY)

Serving Anderson County

3001 Mall Road
Anderson, S.C. 29625
(864) 224-6391 (Voice/TTY)

Serving Beaufort and Jasper counties

Highway 170
Beaufort, S.C. 29902
(843) 522-1010 (Voice/TTY)

Serving Berkeley and Dorchester counties

2954 S. Live Oak Drive
Moncks Corner, S.C. 29461
(843) 761-6036 (Voice/TTY)

Serving Fairfield and Kershaw counties

15 Battleship Road Ext.
Camden, S.C. 29020
(803) 432-1068 (Voice/TTY)

Serving Charleston County

4360 Dorchester Road
Charleston Heights, S.C. 29405
(843) 740-1600 (Voice/TTY)

Serving the city of Columbia and Lexington County

1330 Boston Avenue
West Columbia, S.C. 29170
(803) 896-6333 (Voice/TTY)

Serving Georgetown and Horry counties

3009 Fourth Avenue
Conway S.C. 29526
(843) 248-2235 (Voice/TTY)

Serving Dillon, Florence and Marion counties

1947 West Darlington Street
Florence, S.C. 29501
(843) 662-8114 (Voice/TTY)

*Serving Greenville County and the
Easley residents of Pickens County*
105 Parkins Mill Road
Greenville S.C. 29607
(864) 297-3066 (Voice/TTY)

Serving Lancaster County
1150 Roddey Drive
Lancaster, S.C. 29720
(803) 285-6909 (Voice/TTY)

Serving Laurens and Newberry counties
Laurens-Clinton Highway 76
Clinton, S.C. 29325
(864) 984-6563 (Voice/TTY)

*Serving Abbeville, Greenwood,
McCormick and Saluda counties*
2345 Laurens Highway
Greenwood, S.C. 29646
(864) 229-5827 (Voice/TTY)

Serving Chesterfield and Marlboro counties
1029 Highway 9 W.
Bennettsville, S.C. 29512
(843) 479-8318 (Voice/TTY)

Serving Darlington county
122 West College Avenue
Hartsville, SC 29550
(843) 332-2262

Serving Oconee and Pickens counties
1951 Wells Highway
Seneca, S.C. 29678
(864) 882-6669 (Voice/TTY)

Serving Bamberg, Calhoun and Orangeburg counties
780 Joe Jeffords Highway S.E.
Orangeburg, S.C. 29115
(803) 534-4939 (Voice/TTY)

Serving Greater Richland County
516 Percival Road
Columbia, S.C. 29206
(803) 782-4239 (Voice/TTY)

Serving Chester and York counties
1020 Heckle Blvd
Rock Hill S.C. 29730
(803) 327-7106 (Voice/TTY)

Serving Spartanburg and Union counties
353 S. Church Street
Spartanburg, S.C. 29301
(864) 585-3693 (Voice/TTY)
ldailey@scvrd.state.sc.us

Serving Cherokee County
364 Huntington Road
Gaffney, S.C. 29341
(864) 489-9954 (Voice/TTY)

*Serving Clarendon, Lee, Sumter
and Williamsburg counties*
1760 N. Main Street
Sumter, S.C. 29150
(803) 469-2960 (Voice/TTY)

*Serving Allendale, Colleton
and Hampton counties*
919 Thunderbolt Drive
Walterboro, S.C. 29488
(843) 538-3116 (Voice/TTY)

Handicapped Discrimination

Protection and Advocacy: Central & Regional Offices:

Protect the rights of people with disabilities in South Carolina by enabling individuals to advocate for themselves; responding to complaints of discrimination or unjust denials of services; and promoting policies and services which respect disabled individual's choices. All services are free, including information, referral, case representation, & self-advocacy training.

SC Protection and Advocacy for People with Disabilities
3710 Landmark Dr, Suite 208
Columbia, SC 29204
1-866-275-7273
www.protectionandadvocacy-sc.org
E-mail: info@protectionandadvocacy-sc.org

Region I Office-Piedmont
1 Chick Springs Rd., Suite 101-A
Greenville, SC 29609
(864) 235-0273
Fax-(864) 233-7962

Region II Office- Midlands
3710 Landmark Dr.
Columbia, SC 29204
(803) 782-0675
Fax-(803) 790-1946

Region III Office- Pee Dee
501 W. Evans St.
Florence, SC 29501
(843) 662-0752
Fax-(843) 622-0786

Region IV Office-Lowcountry
1350 Ashley River Rd
Charleston, SC 29407
(843) 763-8571
Fax-(843) 571-0880

Adult Abuse (neglect/exploitation)
National Center on Elder Abuse
American Public Welfare Association
1201 15th Street, N.W., Suite 350
Washington, DC 20005
(202) 898-2586
e-mail: NCEA@nasua.org

Provides elder abuse information to professionals, caregivers, and the public, including elder abuse reporting numbers, facts on elder abuse and institutional abuse, and links to caregiver resources.

Long Term Care Council
P.O. Box 8206
Columbia, SC 29202
(803) 898-2719

Committee comprised of state agency heads strategizing about providing quality long term care and emphasizing rehabilitation and/or maintenance at the highest level of functioning in the least restrictive environment. Provide advice and guidance to the Community Long Term Care Project.

Helpful Internet Websites

These sites provide general information and are good starting points for finding more specific information.

Medicare Rights Center: www.medicarerights.org

- General information and educational materials about Medicare choices, coverage, and rights

Medicare: www.medicare.gov

- general Medicare information
- Medicare publications; cost and quality information about HMOs; cost information about Medigap plans

National Aging Information Center: www.aoa.dhhs.gov

- information on Medicare and Social Security
- publications

Consumer Health and Human Services Information: www.healthfinder.gov

- information about resources for particular health concerns
- general information about health insurance

National Committee to Preserve Social Security and Medicare: www.ncpssm.org

- Medicare education and advocacy organization

BenefitsCheckUp: www.benefitscheckup.org

- Locates programs for people (ages 55 and over) to pay for costs of prescription drugs, health care, utilities, and other essential items or services.

Senior Resource: www.seniorresource.com

- Provides housing options and information on retirement, finances, insurance, and care.